D.N. (PG) COLLEGE, MEERUT
Students' Satisfaction Survey: Results and Detail
Session: 2018-19

The college takes adequate measure to improve the quality of teaching and learning. To measure the perception of students about the teaching learning process and the infrastructure available in the college regular feedback is taken in each session from students. Feedback is analyzed and necessary action is taken as a follow up strategy. In analyses of data of session 2018-19 , random sampling method has been used and samples were analyzed to measure satisfaction level of students at each Parameters.

S.N.	Questions	% of Stro. Agree.	% of Agree	% of Disagree
1.	The prescribed books/reading materials are available in the library/seminar	58	40	02
2.	Reading room and common room are available in the faculty/college building.	50	42	08
3.	Available reading space in library/seminars is satisfactory.	48	48	04
4.	The library/seminar staff are cooperative and helpful.	54	44	02
5.	Photocopying facility in the library/Department is available and satisfactory.	28	38	34
6.	Internet facilities are available in the department	26	44	30
7.	Online educational resources are available and accessible	18	54	28
8.	The office staff is the department are helpful	76	24	00
9.	Results and attendance records are displayed on time	56	38	06
10.	Toilet/Washrooms are hygienic and properly maintained	20	48	32
11.	Clean drinking water is available in the department and on the campus	28	62	10
12.	Grievances/problems are redressed/solved well in time	38	56	06
13.	The functioning of the placement cell in the college is satisfactory	24	66	10
14.	Equipments in the labs are in working condition	34	56	10
15.	The campus is green and eco friendly	56	40	04
16.	The building/ class rooms are accessible to differently abled persons	32	38	30
17.	The class rooms are clean and well maintained	42	50	08
18.	The campus has adequate power supply	60	38	02

Mostly students are satisfied with facilities of college even some areas require consideration and action:
1. Photocopying facility in the library/Department is available and satisfactory.
2. Internet facilities are available in the department.
3. Online educational resources are available and accessible.
4. Toilet/Washrooms are hygienic and properly maintained.
5. The building/ class rooms are accessible to differently abled persons.

Measure taken:
1. Library photocopying facility is improved.
2. Internet facility is always available in college but due to services issues by the provider. new service provider has been taken on board
3. Facilities like e-shodh sindhu and National Digital Library are available and students are made aware about the MOOC courses made available through SWAYAM and NPTEL etc.
4. New washrooms are constructed.
5. Efforts are being to make college to differently abled friendly.

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